

GHAITH TASHMAN

Business & IT Analyst | Generative AI | Information Systems Graduate

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PROFESSIONAL SUMMARY

Information Systems and Technology graduate with hands-on experience in systems analysis, enterprise IT production, project coordination, and AI-assisted workflows. Participated in client interviews, documented current-state processes and business needs, and translated findings into professional project deliverables for a real scheduling-system client. Built and quality-checked 1,000+ enterprise server and network racks at World Wide Technology. Google AI Professional Certificate holder with foundational skills in SQL, Power BI, AWS, Java, and prompt engineering.

CORE SKILLS

Business Analysis: Stakeholder interviews, requirements documentation, current-state workflow analysis, process improvement, communication plans, presentations

AI & Data: Prompt engineering, generative AI, AI-assisted research, content creation, data analysis, app prototyping, SQL basics, Power BI, Excel

Cloud & Technical: AWS EC2, IAM, VPC, EBS, security groups, Wireshark, networking fundamentals, Cisco and NVIDIA hardware, Java fundamentals, AI-assisted coding

PROFESSIONAL EXPERIENCE

Production Associate | World Wide Technology (WWT) | 2025-2026 | Edwardsville, IL

- Built, cabled, and prepared 1,000+ enterprise server and network racks using Cisco and NVIDIA hardware for major customer accounts, including Bank of America and LinkedIn.
- Performed rack preparation and quality-control checks, verifying cable routing, secure connections, labeling, and build accuracy against technical instructions.
- Collaborated with production teammates to complete high-volume builds while adapting to changing priorities and maintaining quality standards.

Warehouse Associate | Amazon | 2023-2024

- Processed and organized packages in a high-volume environment while maintaining productivity, accuracy, and safe operating procedures.

SELECTED PROJECTS

ShiftSync - Hardee's Scheduling & Operations System | Systems Analyst & Documentation Writer | 2026

- Participated in the initial client interview to document daily operations, the current scheduling workflow, business pain points, and the existing IT environment.
- Created and presented analysis and project materials across two major presentations, including current-state processes, the problem statement, communication plan, team accountability, and project timeline.
- Organized interview findings and project information into clear documentation that helped align business needs, team responsibilities, and technical development.

UMSL IT Career Conference | Operations Team / Project Coordination | 2026

- Coordinated speaker outreach, agenda tracking, communications, logistics, and day-of execution for a multi-company career conference serving the Information Systems department.

Habibi's Lens | Website & Digital Brand Project | 2026

- Supported website planning and design, helped establish the Instagram page, and contributed to original photo and video content as on-camera talent for a media production brand.

CERTIFICATIONS & TRAINING

Google AI Professional Certificate | Google / Coursera | July 2026

- Completed a seven-course program, built 20+ AI artifacts, and developed a custom AI solution across research, communication, content creation, data analysis, and app building.

AWS Academy Cloud Foundations & Cloud Architecting | Completed Coursework and Labs | 2026

- Completed hands-on labs covering EC2, IAM, VPC, EBS, security groups, and cloud architecture fundamentals.

EDUCATION

Bachelor of Science in Information Systems and Technology | University of Missouri-St. Louis | May 2026 | GPA: 3.45